

get started

INSTANT® **INFUSION BREW**
USER MANUAL

Instant®

Welcome to your new Instant Infusion Brew Coffee Maker!

Make your morning a little more amazing. Be your own barista and create café-quality drinks.

We hope you fall in love with your Infusion Brew coffee maker, and enjoy it in your kitchen for years to come.



Scan to Get Started!

To make your cooking experience with Instant as easy as possible, we have created 4 simple steps with how-to videos to guide you. Scan the QR code and follow the steps to become an Instant Chef in no time!

www.instantbrands.co.uk/get-started



Download the **Instant Brands® Connect app** to access 1000+ recipe ideas.



Visit the **Instant Brands UK YouTube channel** for useful product how-to videos.



Connect with the **Instant Pot UK Facebook Community**, and be inspired with cooking tips, tricks and recipes from this active group of Instant home chefs!

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IMPORTANT SAFEGUARDS

⚠ WARNING

Failure to adhere to safety instructions may result in personal injury and/or property damage and may void your warranty.

READ ALL INSTRUCTIONS

Before using your Infusion Brew, please read all instructions, including the Safety Information below. Keep this manual for reference.

Placement

- **DO** operate the appliance on a stable, non-combustible, level surface.
- **DO NOT** place the appliance on or near a hot gas or electric burner, or in a heated oven.
- **DO NOT** move the appliance while it is in operation.

General Use

- **DO NOT** use this coffee maker outdoors.
- **DO NOT** fill past waterline.
- **DO NOT** fill the water reservoir with mineral water, milk or other liquids. Only fill the water reservoir with clean, cold water.
- **DO NOT** let the coffee maker operate without water.
- **DO NOT** use the appliance for anything than its intended use. Not for commercial use. For household use only.
- **DO** regularly inspect the appliance and power cord.
- **DO NOT** leave the appliance exposed to sun, wind, and/or snow.
- **DO** operate and store the appliance above 0°C.
- **DO NOT** leave the appliance unattended when in use.
- **DO NOT** allow children or persons with reduced physical, sensory or mental capabilities to operate this appliance. Close supervision is necessary when any appliance is used by or near children and persons with reduced physical, sensory or mental capabilities.
- **DO NOT** let children play with this appliance.

⚠ WARNING

- To avoid the risk of burn injury **DO NOT** open the top cover during or immediately after the brew process. Contents may be extremely hot. Allow contents to cool before opening lid.
- **DO NOT** touch hot surfaces with unprotected hands.
- The use of an accessory not evaluated for use with this appliance may cause personal injuries and/or property damage.
- The container is designed for use with this appliance. **NEVER** use on a hob.
- **DO NOT** set a hot container on a wet or cold surface.
- **DO NOT** use a cracked container or a container having a loose or weakened handle.
- **DO NOT** clean container with cleansers, steel wool pads, or other abrasive material.

Care and Storage

- **DO** unplug from outlet when not in use before cleaning. Allow the appliance to cool before putting on or taking off parts, and before cleaning the appliance.
- **DO NOT** store any materials in the brewing chamber when not in use.

Power Cord

This appliance has an earthed plug. To reduce the risk of electric shock:

- **DO NOT** attempt to modify the plug.

Electrical Warning

The unit contains electrical components that are an electrical shock hazard. Failure to follow these instructions may result in electric shock.

To protect against electrical shock:

- **DO NOT** use with power converters or adapters, timer switches or separate remote-control systems.
- **DO** disconnect the appliance by first pressing the Start/Cancel button, and then grasping the plug and pulling from the outlet. Never pull from the power cord.
- **DO** keep appliance and cord away from children. To reduce the risk of fire or electric shock, **DO NOT** remove the bottom cover. No

⚠ WARNING

user-serviceable parts inside. Repair should be done by authorised service personnel only.

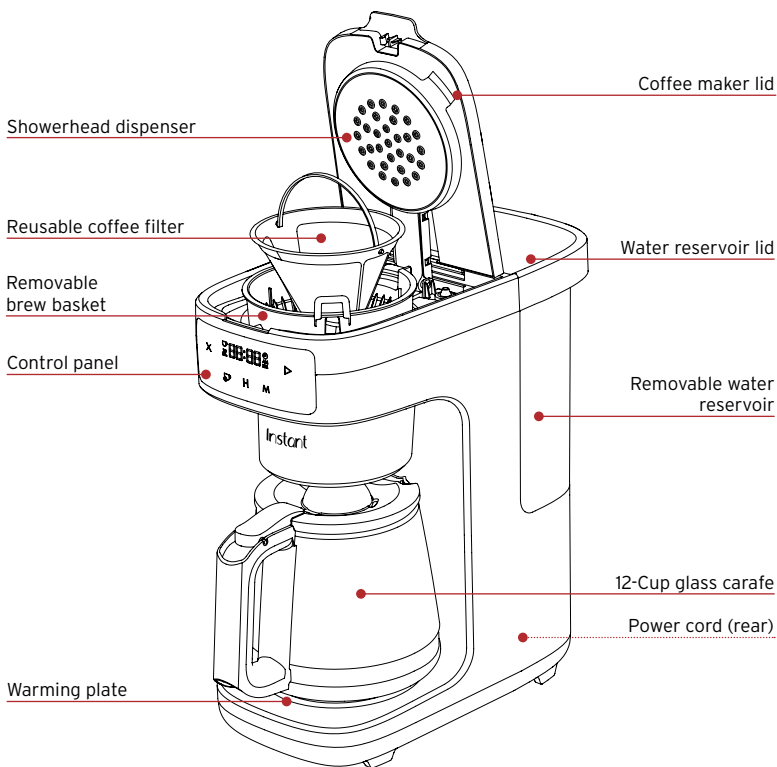
- **DO NOT** operate the appliance if the power cord or plug is damaged, or after the appliance malfunctions or is dropped or damaged in any manner. For assistance, contact Customer Care by email at **UKSupport@instantbrands.com** (if located in the UK) or **EUSupport@instantbrands.com** (if located in the EU) or by phone at **+44 (0) 33312 30051**.
- **DO NOT** attempt to repair, replace or modify components of the appliance, as this may cause electric shock, fire or injury, and will void the warranty.
- **DO NOT** tamper with any of the safety mechanisms, as this may result in injury or property damage.
- To protect against electrical shock **DO NOT** immerse power cord, plug or the appliance in water or other liquid.
- **DO** plug this appliance into an earthed outlet **ONLY**.
- **DO NOT** use the appliance in electrical systems other than 220-240V ~ 50-60Hz.
- If a long detachable power-supply cord or extension cord is used:
 - The marked electrical rating of the detachable power-supply cord or extension cord should be at least as great as the electrical rating of the appliance.
 - The longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

SAVE THESE INSTRUCTIONS

⚠ WARNING

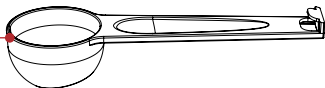
Failure to adhere to safety instructions may result in personal injury and/or property damage and may void your warranty.

WHATS IN THE BOX



Accessories

Coffee measuring scoop



Illustrations are for reference only and may differ from the actual product.

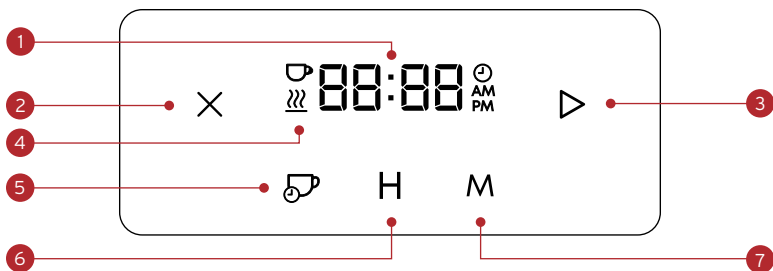
Remember to recycle!

We designed our packaging with sustainability in mind. Be sure to recycle at a recycling center in your area.

USING YOUR INSTANT® INFUSION BREW

Control panel

We've designed the control panel to be simple and easy to read.



1. Clock/Display
2. Cancel
3. Start
4. Warming plate

5. Auto-Brew/Timer
6. Hours
7. Minutes

INITIAL SETUP

1. Remove the Infusion Brew and all accessories out of the box.
2. Remove all packaging materials from within and around the unit.
3. Place the unit on a dry, stable and level surface.
4. Plug in your Infusion Brew.

Setting the Clock

When you first turn on your Infusion Brew, the clock display will show the default time of 12:00 AM. Setting and changing the time is quick and easy.

1. Make sure your Infusion Brew is turned on.
2. Press the **H** and **M** buttons on the **control panel** until the correct time is set. To speed up, press and hold for 2 seconds.

*Anytime the display is in ready/standby mode, you can re-enter time setting mode. Simply press and hold either the **H** or **M** button to set or change the time.*

3. Press the **▶** button to save the new time.
4. Your clock is now set!

Clean before use

1. Lift the **water reservoir** up to remove from the coffee maker.
2. Handwash the **glass carafe**, **water reservoir**, **reusable coffee filter** and **brew basket** with warm water and dish soap. Rinse with warm, clear water. Wipe with a clean, dry cloth.
3. With a damp cloth, wipe down the coffee maker base and **control panel**.

Test Run

Before you brew your first carafe of coffee, we recommend flushing your Infusion Brew to make sure the unit is clean and working correctly. **DO NOT use coffee for the test run.**

1. Remove the **water reservoir lid**. Lift the **water reservoir** from the back of the coffee maker.
2. Fill the **water reservoir** with cold water to the MAX fill line as indicated.
Be careful not to over-fill.
3. Place the **water reservoir** back onto the coffee maker then replace **water reservoir lid**.
4. Place the **glass carafe** onto the **warming plate**, under the **removable brew basket**.
5. Ensure the **coffee maker lid** is closed. Press the ► button on the **control panel** to begin brewing.
6. After the brewing cycle ends, the keep warm setting will automatically activate and the **warming plate** will stay hot for 40 minutes. Press the ✕ button to turn it off.
7. Carefully remove the **glass carafe** and discard the water in the carafe. **The water and warming plate will be hot.**

To stop brewing at any time press the ✕ button.

8. Carefully place the **glass carafe** back on to the **warming plate**. The **warming plate** may still be hot.
9. Your test run is complete and you're ready to start brewing!

BREWING COFFEE

Once you've cleaned your Infusion Brew and all parts, and completed a test run, it's time to start your perfect brew.

Brewing the Perfect Coffee




Water	Coffee	Grind	Ratio
Coffee is 98% water. Use great tasting, cool, filtered water for the purest tasting coffee.	The tastiest, high-quality grounds make the tastiest, smoothest coffee.	Use a medium-fine grind of your favorite coffee with your Infusion Brew for best results. If you grind your own beans, grind just before brewing for maximum freshness.	Getting water-to-coffee ratios correct is key to great tasting brew that isn't too weak or too strong. See "Coffee Measurement Chart" on page 10 to start, then adjust to your personal taste.

Pre-Infusion Process

Your Infusion Brew uses an innovative showerhead dispenser and pre-infusion process to extract maximum flavor with every brew. Coffee grounds are soaked evenly with filtered water before brewing. Pre-infusion starts automatically when brewing begins.

Auto-Brew Timer

Set your timer before bed and wake up to perfectly brewed coffee ready for you to enjoy! You can set your brew to automatically start up to 24 hours in advance.

1. Press the  button on the **control panel** and use the **H** and **M** buttons to set the brew time you want.
2. Press . The  icon on the display will appear.

Keep Warm

Once your coffee has finished brewing, the Keep Warm setting will activate automatically, keeping it fresh and hot for up to 40 minutes.

- Press the **X** button to cancel warming at any time.

Coffee Measurement Chart

We suggest using a medium-fine grind of coffee with your Infusion Brew. This will give you the best results and the smoothest flavor.

Batch Size	Grounds	Water
6 cups	6 rounded scoops or 9 Tbsp.	6-cup line
8 cups	8 rounded scoops or 12 Tbsp.	8-cup line
10 cups	10 rounded scoops or 15 Tbsp.	10-cup line
12 cups	12 rounded scoops or 18 Tbsp.	12-cup line

How to brew coffee

Prep

1. Remove the **water reservoir lid**. Lift the **water reservoir** from the back of the coffee maker.
2. Fill the **water reservoir** with cold water to the desired level. See “Coffee Measurement Chart” above.
3. Place the **water reservoir** back onto the coffee maker then replace water reservoir lid.

DO NOT attempt to brew if the water level is below the MIN fill line.

4. If you're using coffee beans, grind them down to a medium or medium-fine consistency.

Brew

1. Lift the **coffee maker lid** and place the **removable brew basket** into the basket holder, making sure it's secure. **Insert the reusable coffee filter** (or paper filter) into the **removable brew basket**.
2. Add desired amount of ground coffee into the **reusable coffee filter** (or paper filter).

See “Coffee Measurement Chart” table above.

3. Close the **coffee maker lid**.
4. If brewing immediately, press ► on the **control panel**. Or see step 5 to set a different brew time. You can set auto-brew for up to 24 hours ahead of time.
5. Choose brew time: press the ⏸ button. Either the default time of 12:00 or the previously set time will flash on the display. Press the **H** and **M** buttons to set the new start time.

*To accelerate through the selections, press and hold the **H** and/or **M** buttons.*

6. Press the ► button to confirm time.
7. Every brew has an automatic pre-infusion cycle. Brewing will begin, pause briefly as the coffee grounds are saturated, then continue brewing.
8. When brewing is complete, automatic warming will begin.
9. Enjoy your freshly brewed coffee!

CARE, CLEANING AND STORAGE

Clean your Infusion Brew regularly to ensure the best possible flavor and to prevent mineral deposits from building up in the coffee maker.

Always unplug your coffee maker and let parts cool to room temperature before cleaning. Never use metal scouring pads, abrasive powders, or harsh chemical detergents on any of the coffee maker's parts.

Let all parts dry thoroughly before use and before storage.

Infusion Brew Part/ Accessory	Cleaning methods and instructions
<ul style="list-style-type: none">• Removable water reservoir	<ul style="list-style-type: none">• Remove and hand wash with dish soap and warm water• Not dishwasher safe
<ul style="list-style-type: none">• Glass carafe• Removable brew basket• Reusable coffee filter	<ul style="list-style-type: none">• Remove and hand wash with dish soap and warm water or place in the top rack of a dishwasher
<ul style="list-style-type: none">• Coffee maker / LED panel	<ul style="list-style-type: none">• Use a damp dish cloth to clean the outside of the coffee maker and LED panel
<ul style="list-style-type: none">• Power cord	<ul style="list-style-type: none">• DO NOT fold power cord when storing

To avoid fire, electric shock, or personal injury:

- Hand wash only.
- **DO NOT** rinse or immerse the coffee maker, power cord, or plug in water or other liquids.

Descaling / Removing Mineral Deposits

With regular use, minerals may accumulate in the coffee maker which can affect the temperature, strength and taste of your brew.

To keep it working its best, descale your Infusion Brew every 2-3 months to prevent mineral deposits from building up.

How to Descale your Infusion Brew

1. Combine cleaner and water as shown in the table “Descaling Solution Ratio” below.
2. Fill the **water reservoir** to the **MAX** line with the cleaning mixture.
3. Place the **glass carafe** under the **removable brew basket**.
4. Press the ► button on the **control panel** to run a full brewing cycle, until the **water reservoir** is empty.
5. Discard the hot cleaning mixture from the **glass carafe** and replace it back under the nozzle.
6. Remove and rinse the **water reservoir** and fill to the **MAX** line with cool, clean water.
7. Press ► to run another brewing cycle.
8. Discard the hot water from the **glass carafe**. The unit is now clean and ready to use again.

Descaling Solution Ratio

Cleaner	Cleaner to water ratio
Household descaler	1 : 4
Citric acid	3 : 100

TROUBLESHOOTING

Problem	Cause	Solution
There is sediment/grounds in my coffee	<ul style="list-style-type: none"> The grind of coffee may be too fine for the removable filter You forgot to place a coffee filter into the brew basket before brewing Using too many grounds can cause the filter holder to overflow 	<ul style="list-style-type: none"> Try using a slightly coarser grind. Finely ground coffee can clog the filter holder. For best brewing results, use a medium-grind coffee Either the permanent filter or a paper filter must be in place when brewing Once cooled, clean out the filter holder and refill using the appropriate amount of coffee (1 scoop per cup)
Coffee is too weak	<ul style="list-style-type: none"> Coffee roast was too light Not enough ground coffee added 	<ul style="list-style-type: none"> Use a darker roast Add additional coffee grounds
Coffee is too strong	<ul style="list-style-type: none"> Coffee roast was too dark Too many coffee grounds Coffee ground size may be too fine 	<ul style="list-style-type: none"> Use a lighter roast Use fewer grounds Try a coarser grind size
The carafe overflowed during brewing cycle	<ul style="list-style-type: none"> The carafe wasn't empty before brewing Water reservoir was filled above the MAX line 	<ul style="list-style-type: none"> Make sure carafe is empty Only add water to the MAX line <p><i>NOTE: Do not add additional water to the reservoir after a brew or cleaning cycle has already started</i></p>
Brew cycle will not start • NOTE: As part of the pre-infusion process, the brew will start, pause briefly and then continue.	<ul style="list-style-type: none"> Coffee maker not turned on There is no water in the removable water reservoir The glass carafe is not placed on the drip tray correctly 	<ul style="list-style-type: none"> Ensure the unit is powered on and the display is illuminated. If there are no lights, the machine is not getting power. Try a different outlet Add enough cool water to the water reservoir for the amount of coffee you are brewing Make sure the carafe is in place. The brewer will not dispense coffee if the carafe is not in place

LEARN MORE

Register your product

[Instantbrands.co.uk/product-registration](https://instantbrands.co.uk/product-registration)

Contact Consumer Care

Instantbrands.co.uk/support

UKSupport@instantbrands.com

EUSupport@instantbrands.com

Instant Brands® Connect App with 1000+ recipes

iOS and Android app stores

Replacement parts and accessories

Instantbrands.co.uk/product-category/instant

Join the community



Product specifications

Model	Volume	Wattage	Power	Weight	Dimensions
DCM-1200	1774 mL water reservoir	1400 W	220- 240V~ 50-60 Hz	2.79 kg	cm: 35.9 H x 17.6 W x 36.6 D

WARRANTY

Instant Brands (EMEA) Limited, Instant Brands (Ireland) Limited, and Instant Brands LLC (collectively the “Company”) warrant this appliance to be free from defects in workmanship and material, under normal household use, for a period of one (1) year from the date of original purchase. This Limited Warranty extends only to the original purchaser and use of the appliance in the UK and EU and must be purchased by an authorised distributor of Instant Brands. This warranty does not cover appliance use outside of the UK and EU.

Proof of original purchase date and, if requested, return of your appliance is required to obtain service under this Limited Warranty. Provided that this appliance is operated and maintained in accordance with the written instructions included with the appliance (which are also available at instantbrands.co.uk), the Company will, at its sole discretion, either: (i) repair defects in materials and workmanship; or (ii) replace the appliance. In the event the appliance is replaced, the Limited Warranty on the replacement appliance will expire 12 months from the date of original consumer purchase (UK only).

The Company is not responsible for shipping costs for warranty service.

Limitation and Exclusions

Any modification or attempted modification to your appliance may interfere with the safe operation of the appliance and may result in serious injury and damage. Any modification or attempted modification to your appliance or any part thereof will void the warranty, unless such modification(s) or alteration(s) were expressly authorised by the Company.

This warranty does not cover (1) normal wear and tear; (2) damage resulting from negligent, unreasonable or misuse of the appliance, improper assembly or disassembly, use contrary to the operating instructions, failure to provide reasonable and necessary maintenance, Acts of God (such as fire, flood, hurricanes and tornadoes), or repair or alteration by anyone, unless expressly directed and authorised by the Company; and (3) repairs where your appliance is used for other than normal household use and in a manner contrary to published user or operator instructions.

To the extent permitted by applicable law, the liability of the Company, if any, for any allegedly defective appliance or part shall be limited to repair or replacement of the appliance or part thereof, and shall not exceed the purchase price of a comparable replacement appliance. Except as expressly provided herein and to the extent permitted by law, (1) the Company makes no warranties, conditions or representations, express or implied, usage, custom of trade or otherwise with respect to the appliance or parts covered by this warranty and (2) the Company shall not be responsible or liable for indirect, incidental or consequential damages arising out of or in connection with the use or performance of the appliance or damages with respect to any economic loss, loss of property, loss of revenues or profits, loss of enjoyment or use, costs of removal, installation or other consequential damages of any nature or kind.

You may have rights and remedies under applicable laws, which are in addition to any right or remedy which may be available under this limited warranty.

WARRANTY

Please visit instantbrands.co.uk/product-registration/ to register your appliance. You will be asked to provide your name, your email address, the store name, date of purchase, model number and serial number (both of which are found on the appliance). This registration will enable us to keep you up-to-date with product developments and recipes, and contact you in the unlikely event of a product safety notification. By registering, you acknowledge that you have read and understood the instructions for use and warnings accompanying the appliance.

Warranty Service

To obtain warranty service, please contact our Customer Care Department by creating a support ticket online at [Instantbrands.co.uk/support/](https://instantbrands.co.uk/support/). If we are unable to resolve the problem, you may be asked to send your appliance to the Service Department for quality inspection. Instant Brands is not responsible for shipping costs related to warranty service. When returning your appliance, please include your name, mailing address, email address, phone number, and proof of the original purchase date as well as a description of the problem you are encountering with the appliance.

Within the UK

Instant Brands (EMEA) Limited,
1 Christchurch Way,
Woking, Surrey,
GU21 6JG, UK.

Email: UKSupport@instantbrands.com
Telephone: +44 (0) 3331 230051

Within the EU

Instant Brands (Ireland) Limited,
Suite 6, Rineanna House, Shannon Free Zone,
Shannon, Co Clare,
Ireland, V14 CA36.

Email: EUSupport@instantbrands.com
Telephone: +44 (0) 3331 230051

This warranty was last updated on 1 September 2019 for all products sold from [1 November 2019]. If your product comes with our older warranty version, your warranty will continue to be honoured.

Recycling

This appliance complies with the WEEE Directive 2012/19/EU on the disposal of electrical and electronic equipment (WEEE). This appliance complies with the European directive for electromagnetic compatibility (EMC) 2014/30/EU and its revisions, as well as Low Voltage Directive (LVD) 2014/35/EU and its revisions. This marking indicates that this product should not be disposed of with other household waste throughout the UK and EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable re-use of material sources. To return your used device, please use the return and collection systems or contact Customer Care for further recycling and WEEE information.



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